

Universal Team Messaging Features

Features	Description	X2	X4	X6	X8
1-on-1 instant messaging	Ability to message any individual user within a company's global directory	•	•	•	•
Team messaging	Provide group chat functionality to send messages to public or private Rooms	•	•	•	•
Sameroom (cross-platform team messaging with Chatter, Slack, etc.)	Real-time interoperability with 3rd party chat applications such as Slack, Chatter and 20+ messaging apps to enable them to work as one within and across companies	•	•	•	•
Business SMS and texting	Send and receive text messages from your 8x8 phone number to any other phone number	•	•	•	•
Presence detection	See who is available, busy, away, in do-not-disturb mode, on a call or in a meeting. You can also set your status to show as offline using invisible mode.	•	•	•	•
Unlimited Internet fax	Send and receive online faxes	•	•	•	•